SDI Presence – Help Desk Internship

About SDI Presence

SDI Presence LLC is an IT managed services provider (MSP) and consultancy that leverages its strong team presence to advance our clients to a secure digital enterprise. With a 20-year corporate resume, SDI delivers strategic managed services, IT consulting, and hybrid infrastructure solutions to optimize our clients' technology environments.

Responsibilities:

- Ability to **disconnect** and **install** desktop workstations and laptops.

- **Assist** in deploying desktop workstations and laptops.

- **Troubleshoot** any issues and **restore** data and **cover** all areas of the disaster recovery plan.

- **Replace** or migrate data on new or old computers.

- **Support** MS office products O365 applications, and other software.

DETAILS

1. **Location**: Chicago, IL

2. **Salary**: $16 per hour

3. **Hours per week**: Up to 32 hrs

4. **Start date:** ASAP

HOW TO APPLY

1. **Click** on this link to review the full job description.
2. **Contact** the Career Development Department at your campus for assistance with your résumé, cover letter or interviewing workshops.
3. **Submit** your application through the link above.

https://earnandlearn.ccc.edu/

Deadline to apply
ASAP

Questions? Contact Elisa Juarez Lopez, Student Development Coordinator, at ejuarezlopez@ccc.edu

CITY COLLEGES OF CHICAGO

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