

SDI Presence – Help Desk Internship



About SDI Presence

SDI Presence LLC is an IT managed services provider (MSP) and consultancy that leverages its strong team presence to advance our clients to a secure digital enterprise. With a 20-year corporate resume, SDI delivers strategic managed services, IT consulting, and hybrid infrastructure solutions to optimize our clients' technology environments.

Responsibilities:

- Ability to **disconnect** and **install** desktop workstations and laptops.
- **Assist** in deploying desktop workstations and laptops.
- **Troubleshoot** any issues and **restore** data and **cover** all areas of the disaster recovery plan.
- **Replace** or migrate data on new or old computers.
- **Support** MS office products O365 applications, and other software.

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DETAILS

1. **Location:** Chicago, IL – In-Person
2. **Salary:** \$17.40 per hour
3. **Hours per week:** 20-30 hours
4. **Start date:** ASAP

HOW TO APPLY

1. Click on [this link](https://earnandlearn.ccc.edu/) to review the full job description.
2. **Contact** the Career Development Department at your campus for assistance with your résumé & cover letter.
3. **Submit** your application through the link above.

<https://earnandlearn.ccc.edu/>



Deadline to apply
ASAP

Questions? Contact Elisa Juarez Lopez, Student Development Coordinator, at ejuarzlopez@ccc.edu

