

Shedd Aquarium

Guest Ambassador Internship



About Shedd Aquarium

Shedd Aquarium is a renowned Chicago landmark home to thousands of aquatic animals from around the world. It offers immersive exhibits, hands-on learning experiences, and a strong focus on conservation, research, and inspiring connections between people and aquatic life.

Responsibilities

- **Deliver an exceptional guest experience** by modeling Shedd's mission, values, and the GUEST service framework (greet, understand, engage, solve, thank).
- **Engage and educate guests** using animal knowledge, interpretive techniques, and personalized recommendations to enhance each visit.
- **Assist guests throughout the aquarium**, including wayfinding, ticket scanning, kiosk support, and answering general questions.
- Support guest experiences and events, **work across different stations as part of a team**, and **build professional skills through hands-on training, leadership opportunities, and real-world customer service experience.**

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DETAILS

- **Location:** Shedd Aquarium
- **Modality:** In-Person
- **Salary:** \$ 17 / hour
- **Hours per week:** 20 -29 hours
- **Start Date:** May 4, 2026
- **End Date:** End of Summer, date negotiable

HOW TO APPLY

1. **Click** on **THIS LINK** to review the full job description.
2. **Contact** the Career Development Department for assistance with a résumé and cover letter.
3. **Submit** your application through the link above.

<https://earnandlearn.ccc.edu>



Deadline to apply
March 31,
2026

CONTACT INFO

Workforce Solutions Department
apprenticeship@ccc.edu

SHEDD
AQUARIUM